

KYWIE B.V. VOORWAARDEN IN HET NEDERLANDS:

PRIJZEN

Alle prijzen zoals vermeld in de KYWIE webshop zijn inclusief BTW.

BETALINGSMOGELIJKHEDEN

Paypal- Natuurlijk kan je met paypal betalen. Anderzijds kan je je betaling ook rechtstreeks aan info@kywie.com sturen.

Ideal- Vertrouwd, veilig en gemakkelijk online je aankopen afrekenen. Je rekent af in je vertrouwde internet betaalomgeving, op basis van specifieke beveiligingsmethodes van je eigen bank. Voor meer informatie zie: www.ideal.nl

Zelf overmaken (Bank transfer) – De Betaling kan ook middels vooruitbetaling op KYWIE's ING account number: 6314222 (address: Klapstraat 4, 3633BJ Vreeland, The Netherlands) IBAN: NL60INGB0006314222, BIC/SWIFT code: INGBNL2A

Annulering bij niet tijdige betaling; als de KYWIE shop 10 dagen na je bestelling de betaling nog niet heeft ontvangen, wordt je bestelling geannuleerd.

VERZENDING

Zodra het verschuldigde bedrag op de rekening is bijgeschreven, verzendt de KYWIE shop de bestelde artikelen binnen 1-3 werkdagen. Mocht dit vanwege onvoorziene omstandigheden niet mogelijk zijn dan ontvang je hierover via email een bericht.

De KYWIE shop staat ervoor in dat de geleverde artikelen deugdelijk zijn en voldoen aan de in het aanbod vermelde specificaties. Gebreken die zijn ontstaan als gevolg van normale slijtage of die te wijten zijn aan aanmerkelijke schuld van de klant vallen niet onder de garantie.

RETOURNEREN

Indien de bestelling niet aan je wensen voldoet, dan kun je, onder opgave van reden, binnen 48 uur contact opnemen met de KYWIE shop, info@kywie.com / +31 651992173 . Mocht je de bestelling retour zenden, houd er dan rekening mee dat onvoldoende gefrankeerde retourzendingen NIET worden gecrediteerd. Dit geldt ook voor niet aangemelde retourzendingen.

Vervolgens dien je binnen 7 dagen na levering van de bestelling de ongebruikte artikelen te retourneren aan de KYWIE webshop.

De KYWIE shop zal de aankoopwaarde minus verzendkosten terug betalen. De KYWIE shop behoudt zich het recht voor om retourzendingen te weigeren of slechts een gedeelte van het betaalde bedrag te compenseren, wanneer het vermoeden bestaat dat het artikel reeds is gebruikt of wanneer de retourzending niet binnen twee dagen na aflevering van de bestelling aan de KYWIE shop per email is gemeld.

OVERMAGT

De KYWIE shop is niet gehouden tot het nakomen van enige verplichtingen jegens de klant indien zij is gehinderd door overmacht. Onder overmacht wordt in ieder geval verstaan bedrijfsstoringen bij de KYWIE webshop en transport stagnatie (stakingen).

MODEL en AUTEURSRECHT

KYWIE heeft een Europese modelregistratie op z'n koelers. Met deze registratie is KYWIE beschermd tegen inbreuk. Dat betekent dat ook gebruik van andere kleuren en afwijkende vormen niet is toegestaan. Los van het modelrecht rust er op alle koelers auteursrecht. Tegen inbreuk wordt opgetreden.

PRIVACY

De KYWIE shop heeft geen persoonsgegevens van klanten aan derden. De KYWIE shop gebruikt klantgegevens alleen ten behoeve van het verwerken van de bestellingen en voor eigen gebruik.

DE ONDERNEMER

KYWIE B.V.

Klapstraat 4

3633 BJ Vreeland

tel: +31 651992173

email: info@kywie.com

BTW nummer: NL858392987B01

KVK: 70609772

IBAN: NL60INGB0006314222

BIC: INGBNL2A

TERMS IN ENGLISH

PRICES

All prices mentioned are included of VAT.

WAYS OF PAYMENT

Paypal: Of course you can transfer the amount due PayPal and you can safely pay with most credit cards.

Alternatively you can direct your Paypal payments yourself to info@kywie.com

Ideal- this is a trusted and safe online transfer system only available in the Netherlands. More info on: www.ideal.nl

Bank transfer: the amount due can be transferred to KYWIE's ING account number: 6314222(address: Klapstraat 4, 3633 BJ Vreeland, The Netherlands) IBAN: NL60INGB0006314222, BIC/SWIFT code: INGBNL2A

In case the KYWIE shop does not receive any payment within 10 days after the date of ordering, the order will be cancelled.

SHIPMENT

As soon as the amount due is received by the KYWIE shop will ship the order within 5 working days. In the event that as a result of specific, unforeseen circumstances it will take longer, the customer will be notified.

KYWIEshop cannot be held responsible for the risk of loss, damage or decrease in value of the ordered items as of the moment that the goods are shipped.

GUARANTEE

KYWIE shop guarantees the articles represent the specified condition with the only exception of possible discoloration. Damages and wear and tear due to normal usage or due to clear fault on the side of the customer are not guaranteed.

RETURN POLICY

Goods ordered through the KYWIE shop can be returned if so communicated within 48 hours after receipt with mention of cause. Goods can only be returned after prior written confirmation from KYWIE shop by sending in our [return form](#) and only in the manner indicated during the communication.

Goods can only be returned complete, undamaged, unused and in the original packaging. Good will be reimbursed to the maximum of the purchase price (excluding shipping costs) within 30 days after the receipt of the returned good.

PRIVACY

The KYWIE shop will not pass on personal data to third parties for direct marketing purposes. The personal data submitted will only be used for handling the order and for direct communication between KYWIE shop and the customer.

MODEL RIGHTS

All KYWIE Woolers are protected by Design- and Copyright Law. Next to registered Design rights KYWIE can rely on unregistered Design rights and Copyrights on all her models. The KYWIE brand is a registered trademark in the EU.

COMPANY DETAILS

KYWIE B.V.

Klapstraat 4

3633 BJ Vreeland

tel: +31 651992173

email: info@kywie.com

VAT nummer: NL858392987B01

Chamber of Commerce: 70609772

IBAN: NL60INGB0006314222

BIC: INGBNL2A

TERMS & CONDITIONS WEBSHOP

Delivery time

Orders should arrive within 5-10 workdays after we have received the payment, but may vary depending on the destination.

KYWIE is NOT responsible for any delays of your package during delivery, KYWIE has NO control over this. By placing an order with us, you accept the risk that your package may be delayed during shipment.

Lost or Damaged Items

You understand and agree that KYWIE shall not be liable for any direct or indirect damages done by any of the services we provide. All items are purchased at your own risk. Any damage caused from shipping is to be taken up by you with the shipping company. KYWIE will provide you with the tracking number and contact information for the shipping company as needed. Once this information is provided to you, it is your responsibility as the customer to contact and deal with the shipping company. We do not assume any responsibility for lost packages.

Import Tax

When ordering goods from KYWIE for international deliveries you may be subject to import duties and/or taxes that apply to your country, KYWIE is not responsible for any charges that are incurred from customs/duties whatsoever. Any additional charges for customs clearance are considered outside of our control and KYWIE cannot predict the value of what these charges may be. For further information on custom and excise policies in your country, please contact your local customs office.

Refunds and Exchanges

Customers can return item(s) within 14 days after receiving, at your own expense (non-used item(s) in new condition). We will either exchange the item(s) and send it to you for free or refund your money minus shipping costs and/or additional fees. KYWIE reserves the right to charge a restocking fee of 5 euros off refunds when merchandise is returned without prior written communication and agreement. Both the returned item(s) and the packaging has to be in unused as new condition, if the product packaging is damaged we will charge a fee of at least 15% of the value of the merchandise. In case of an error from our end and a return is necessary, returns should be sent using the post, not express shipping. In case of returning items back to us from countries outside of the EU, please describe a lowered commercial value on the invoice as extra costs from taxes will be charged back to the customer.

Cancellation of orders

If an in stock/activated order is cancelled before it has been sent out we reserve the right to charge a restocking fee of 5 euros.

Availability

We try our best to keep our web store as up to date as possible. Even though our online stock is updated automatically, there is always a possibility the ordered item(s) are NOT available in the desired colour combination and/or is sold out. KYWIE will try to inform you as soon as possible when this occurs and give you alternative options if possible.