

PRIVACY STATEMENT

This Privacy Statement informs you of the policy that KYWIE B.V. (hereinafter referred to as 'KYWIE') have with regard to the collection, use and disclosure of the personal data that we process. KYWIE (Klapstraat 4, 3633BJ Vreeland, The Netherlands) is the controller of this personal data.

Personal Data

When using our services, we may collect the following personal data within the meaning of the EU General Data Protection Regulation:

- Personal information: When you are ordering with us, we need information, which includes your name, address, postal code, city, country, phone number and e-mail address.
- When you make a payment (through Buckaroo), which includes your payment details, IP address, your internet browser and device type, your name, in some cases address details and e-mail address.
- Log Data – we may collect information that your browser sends us when you are using our website (i.e. Log Data). This includes your computer's Internet Protocol (IP) address, browser type, browser version, website visits, length of visit and page views

Purposes and lawfulness of the Use of Personal Data

Personal data collected on our website may be used for the following purposes:

- To contact you when you have made a purchase or require information. We require personal data to enter into the contractual relationship;
- To send you information of which we think that it may be of interest to you. If you no longer wish to receive such information, you can 'unsubscribe';
- We require personal data for the performance of the contractual relationship;
- To comply with laws and regulations in the Netherlands and other EU jurisdictions such as anti-money laundering laws, including the Dutch Wet ter voorkoming van witwassen en financieren van terrorisme. Without personal data we cannot comply with these laws and regulations and therefore cannot offer you our services.
- To protect the website and network traffic against DDoS attacks;

Access to Personal Data and Complaints

You may inspect the personal data that we have collected in relation to you. If the collected personal data contains incorrect information, you can request KYWIE to correct, complete or delete such data. Furthermore, you may always contact KYWIE to object to the processing of your personal data for marketing purposes. You can use the contact details below for such request. We do not process personal data via automated decision making nor do we engage in profiling. Should you have any complaint regarding our use of your personal data, you may lodge such complaint with the Dutch Data Protection Authority.

Security of Personal Data

We will take all necessary appropriate organizational and technical measures to secure your personal data and to prevent the loss, misuse or alteration of your personal data.

We only process your personal data for the above purposes and ensure that it is only available to those people who have a legitimate need to know and who would require access to it.

Cookie policy

To ensure that your visit to kywie.com is smooth, reliable and as useful to you as possible, we make use of functional cookies. They ensure that the website works properly and, for example, remembers your preferences. We can also use this to optimize our website. Through Google Analytics we have access to certain data such as visitor numbers and most visited pages.

We have no insight into which person or computer visits our website. You can opt out of cookies by setting your internet browser so that it no longer stores cookies. Finally, you can also delete all information that was previously saved via the settings of your browser.

Changes to the Privacy Statement

We reserve the right to update or change this Privacy Statement from time to time. If we make any material changes to the Privacy Statement, we will notify you by placing a prominent notice on kywie.com. We advise that you check our website regularly for updates.

Contact

If you have any comments or questions about this Privacy Statement, please contact us by sending us an e-mail info@kywie.com

Vreeland, March 2, 2023